

Privacy Statement

Alberta Health Services ("AHS") maintains the confidentiality and privacy of individuals' personal and health information while collecting, using and disclosing information in compliance with the *Freedom of Information and Protection of Privacy Act* and the *Health Information Act*. AHS supports the right of individuals or their authorized representatives to access and request corrections to their personal and health information, subject to any specific restrictions in applicable legislation.

AHS will not collect, use or disclose personal or health information in any manner that is not in accordance with the *Freedom of Information and Protection of Privacy Act*, the *Health Information Act*, or its established policies.

AHS may disclose personal or health information for approved purposes as authorized by the *Freedom of Information and Protection of Privacy Act* or the *Health Information Act*.

The AHS external web site may collect personal or health information when you voluntarily complete any online application, request form or survey. Personal or health information collected will only be used for the stated purposes. Information is collected pursuant to section 33 of the *Freedom of Information and Protection of Privacy Act* and sections 18–24 of the *Health Information Act*, as applicable.

Any information collected such as the visitor's Internet Protocol address, web browser and pages accessed is used by AHS in an aggregate form, to help us manage and improve the content and to diagnose technical problems of our website to better serve you.

If you have general questions about AHS please contact General Inquiries at 1-780-613-8811 or email us at AHS.Info@AHS.ca. If you have questions concerning our privacy policies and practices, please contact Privacy at 1-877-476-9874. You may also write to Privacy at: 10301 Southport Lane SW; Calgary, Alberta, T2W 1S7 or email us at privacy@albertahealthservices.ca.